

CUSTOMER CARE MAINTENANCE AGREEMENT

ACCOUNT ID#

SALES REP:
Dan Norris

ACCOUNT ID#

START DATE:

CUSTOMER BILL TO INFORMATION		
COMPANY NAME Transylvania County Schools		
ADDRESS 225 Rosenwald Lane		
CITY Brevard	STATE North Carolina	ZIP CODE 28712
BILLING CONTACT		
PHONE 828-884-6173		
EMAIL ADDRESS gjuba@tcsnc.org		
POOL CONTRACT NUMBER	GROUP IDENTIFIER	
AUTHORIZING CONTRACT NUMBER (GSA/SOURCEWELL/STATE,ETC.)		
PURCHASE ORDER NUMBER		

CUSTOMER LOCATION		
COMPANY NAME Transylvania County Schools		
ADDRESS 225 Rosenwald Lane		
CITY Brevard	STATE North Carolina	ZIP CODE 28712
SERVICE CONTACT Chris Whitlock		PHONE 828-884-6173
EMAIL ADDRESS cwhitlock@tcsnc.org		
METER CONTACT Blake Tesnow		PHONE 828-885-7383
EMAIL ADDRESS btesnow@tcsnc.org		
MICAS CONTACT Blake Tesnow		PHONE 828-885-7383
EMAIL ADDRESS btesnow@tcsnc.org		

SUMMARY			
TERM:	60	BASE CHARGE TOTAL	\$2,478.78
CONSOLIDATE SBS BILLING?	YES		Monthly

AGREEMENT ENTITLEMENT				
Labor	Parts	Drums	B Toner	C Toner
YES	YES	YES	YES	YES

DETAIL OF CHARGES								
POOL BILLING	Base Charge Included in Lease	CATEGORY	BASE CHARGE SUBTOTALS	FREQUENCY	CATEGORY	INCLUDED IMAGES	FREQUENCY	EXCESS CHARGE
A3 MFPs	NO	BW	\$1,649.21	Monthly	BW	1,940,240	Biannually	0.00510
		COLOR	\$614.25		COLOR	53,625		Biannually
A4 and MPS Printers	NO	BW	\$101.56	Monthly	BW	48,750	Biannually	0.01250
		COLOR	\$113.75		COLOR	9,750		Biannually

COMMENTS / SPECIAL INSTRUCTIONS

Service is locked for the 60 month term, however, this Agreement shall automatically terminate if the Master Lease Agreement with Sharp Leasing USA Corp. terminates for non-appropriation as defined in that Agreement. Customer shall be responsible for charges up to the date of termination only. First 3 payments @ \$0.00 and 57 payments @ \$2,478.78. Start meter reads for Kyocera printers in the MPS agreement will be recorded the end of July when new Sharp MFPs and printers are delivered and installed.

AUTHORIZATION	
X	I have read and understand our obligations under the terms and conditions stated herein, and on the reverse side thereof, as the only agreement pertaining to the equipment hereunder. No other agreements apply unless expressly noted on the face of this agreement or in the contracts specified above. I understand all meter counts are based on 8.5 X 11 (minimum) single sided images unless otherwise noted.
	Customer has declined maintenance coverage at this time. The customer understands obtaining maintenance coverage later may incur charges in addition to the normal maintenance charges and has been informed as to the current time and material billing rates.
<p>THIS AGREEMENT SHALL NOT BE EFFECTIVE UNLESS SIGNED BY THE CUSTOMER AND SBS CONTRACT MANAGEMENT Maintenance Agreement contracts are non-refundable, non-transferable, and non-cancelable. Price does not include applicable taxes. Sharp Business Systems is a division of Sharp Electronics Corporation.</p>	
Sharp Authorization	DATE
AUTHORIZED CUSTOMER PRINTED NAME	
AUTHORIZED CUSTOMER SIGNATURE	
DATE	

CUSTOMER CARE MAINTENANCE AGREEMENT SCHEDULE A

POOL	MODEL	SERIAL #	ID #	BW Start Meter	Color Start Meter	School Location	CID Map #	Location Notes
A3 MFP	BP-70M75					Brevard Elementary	61	Workroom
A3 MFP	BP-70C65					Brevard Elementary	60	Workroom
A3 MFP	BP-70M36					Brevard Elementary	57	Front Office
A3 MFP	BP-70M55					Brevard High	105	Admin Workroom
A3 MFP	BP-70C55					Brevard High	115	Guidance Office
A3 MFP	BP-70C65					Brevard High	123	RM 503
A3 MFP	BP-70M75					Brevard High	125	CTE
A3 MFP	BP-70M31					Brevard Middle	45	Front Office
A3 MFP	BP-70M75					Brevard Middle	50	Student services
A3 MFP	BP-70C55					Brevard Middle	53	Media Center
A3 MFP	BP-70C45					Davidson River	41	Main Office
A3 MFP	BP-70M65					Pisgah Forest Elementary	36	CLOSET
A3 MFP	BP-70M36					Pisgah Forest Elementary	34	Front Office
A3 MFP	BP-70C65					Pisgah Forest Elementary	37	Workroom
A3 MFP	BP-70M65					Rosman Elementary	25	Workroom
A3 MFP	BP-70C45					Rosman Elementary	24	Records Office
A3 MFP	BP-70M55					Rosman High School	97	HS Workroom 2
A3 MFP	BP-70M65					Rosman High School	85	HS Records Room
A3 MFP	BP-70C65					Rosman High School	90	HS Workroom
A3 MFP	BP-70C45					Rosman Middle School	78	MS Workroom
A3 MFP	BP-70C45					TC Henderson Elementary	29	Media Center
A3 MFP	BP-70M31					TC Henderson Elementary	28	Support Services
A3 MFP	BP-70M36					District Office	6	IT Department
A3 MFP	MX-8081					District Office	19	Mailroom
A3 MFP	BP-70M45					District Office	9	HR

A4 and MPS Printers	MX-B467P				Brevard Elementary	66	Food Services
A4 and MPS Printers	ECOSYS P3145dn	R4H1623793			Brevard Elementary	133	EC RM 173
A4 and MPS Printers	ECOSYS P6130cdn	V5Q5Y02300			Brevard Elementary	59	Front Office
A4 and MPS Printers	ECOSYS P3145dn	R4H1623788			Brevard Elementary	68	EC
A4 and MPS Printers	ECOSYS P5026cdw (from CID 47)	VDT9404835			Brevard Elementary	69	EC
A4 and MPS Printers	ECOSYS P5026cdw (from CID 58)	VDT6X01338			Brevard Elementary	73	Psychologist
A4 and MPS Printers	MX-B476WH				Brevard High	102	Gym
A4 and MPS Printers	MX-B476WH				Brevard High	107	Science Wing
A4 and MPS Printers	MX-B476WH				Brevard High	112	RM 408 Social Studies
A4 and MPS Printers	MX-B476WH				Brevard High	113	Media Center
A4 and MPS Printers	MX-B476WH				Brevard High	118	EC
A4 and MPS Printers	MX-B467P				Brevard High	109	Food Services
A4 and MPS Printers	MX-C304WH				Brevard High	121	Field House
A4 and MPS Printers	CP5225dn	CNGCK2H0MT			Brevard High	126	Vocational Arts Rm 709
A4 and MPS Printers	CP5225n	CNGCQ5D043			Brevard High	129	CTE
A4 and MPS Printers	ECOSYS P6130cdn	tbd			Brevard High	135	RM 514
A4 and MPS Printers	MX-B467F				Brevard Middle	55	Athletics
A4 and MPS Printers	MX-B467P				Brevard Middle	56	Food Service
A4 and MPS Printers	MX-B467P				Pisgah Forest Elementary	40	Cafeteria
A4 and MPS Printers	ECOSYS P6230cdn (from CID 54)	RCB1405190			Pisgah Forest Elementary	136	RM 109
A4 and MPS Printers	MX-B476WH				Rosman Elementary	26	Workroom
A4 and MPS Printers	MX-B467P				Rosman Elementary	21	Cafeteria
A4 and MPS Printers	ECOSYS P6235cdn (from CID 35)	RCG8X01416			Rosman Elementary	20	Media Center Workroom
A4 and MPS Printers	MX-B467P				Rosman High School	87	HS Food Services
A4 and MPS Printers	ECOSYS P5026cdw	VDT1708582			Rosman High School	94	HS CTE
A4 and MPS Printers	ECOSYS P6230cdn (from CID 52)	RCB1505812			Rosman High School	65	HS RM 224 Art
A4 and MPS Printers	ECOSYS P5026cdw (from CID 8)	tbd			Rosman High School	89	HS Media Center
A4 and MPS Printers	MX-B476WH				Rosman Middle School	80	MS Front Office
A4 and MPS Printers	MX-B476WH				Rosman Middle School	84	MS RM 300
A4 and MPS Printers	MX-C304WH				Rosman Middle School	98	HS Athletics
A4 and MPS Printers	Color LaserJet Enterprise M553dn (from CID 1)	JPBCHCN06V			Rosman Middle School	76	MS RM 110
A4 and MPS Printers	MX-B467P				TC Henderson Elementary	32	Kitchen
A4 and MPS Printers	ECOSYS P6230cdn	RCB0904330			TC Henderson Elementary	31	Room 10
A4 and MPS Printers	ST9820 MICR Printer	460091930VBCF			District Office	16	Check Printer - MPS
A4 and MPS Printers	MX-B476WH				Plant Operations	3	Main Copier
A4 and MPS Printers	MX-C304WH				Plant Operations	4	Business Office