

1 With the increased utilization of technology and networked software to provide access to  
2 important information, it becomes increasingly important that all users understand the role they  
3 play in protecting the confidentiality of information. Whether information is accessed locally  
4 from a single workstation, a network server or over a dedicated Internet circuit, each user has  
5 significant responsibility to safeguard that data. Users must be cognizant of their personal  
6 responsibility in safeguarding confidential school system information.  
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### 8 **Anti-Virus Protection**

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10 Electronic devices shall use approved anti-virus programs for protection of all hardware,  
11 software and downloaded information.  
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### 13 **Employee Access to Data**

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15 Employees shall be given access (assignment of network user ID and password ) to confidential  
16 data only after reading and signing the *Acceptable Use Policy agreement form*. It shall be the  
17 responsibility of each employee's supervisor to verify that each individual accessing information  
18 is properly trained and aware of the responsibilities for maintaining confidentiality.  
19

20 Employees should save confidential data to their home directories on network servers rather than  
21 workstation hard drives. Data saved to the network is protected by anti-virus software and other  
22 electronic devices. Workstation hard drives may not be backed up properly and are far more  
23 susceptible to viruses, spyware, and adware problems than are network servers. Workstations  
24 are not generally protected from electrical surges and spikes that can damage hard drives. Data  
25 saved to a network server is far more secure than data saved to a workstation.  
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### 27 **Authentication**

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29 All users must authenticate to programs before being allowed access to systems containing  
30 confidential data. The combination of a unique user ID and a valid password is the minimum  
31 requirement for granting access to an information system. A unique user ID must be assigned  
32 for each employee so that individual accountability can be established for all system activities.  
33 Inactive user IDs arising from employee or contractor movements will be removed/disabled  
34 preventing further access to confidential information. The authentication system shall limit  
35 unsuccessful logon attempts. Password management capabilities and procedures are established  
36 to ensure secrecy of passwords and prevent exploitations of easily guessed passwords or  
37 weaknesses arising from long life passwords.  
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39 Transylvania County Schools adheres to State Board Policy EEO-C-018 and procedures  
40 regarding authorized use and access to the student information records system.  
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43 **Remote Access**

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45 Electronic systems and software applications may be remotely accessible today from any source  
46 capable of Internet access. Users of such systems should take every precaution to prevent  
47 compromising confidential data. Such precautions include security of the actual device used for  
48 access. Devices used to access these systems should have the latest anti-virus software/definition  
49 files installed along with controls for adware and spyware in place.

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51 **File Transfer of Electronic Information**

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53 Employees shall not transfer confidential data electronically over an Internet circuit without  
54 using appropriate encryption technologies. Appropriate encryption technologies shall be  
55 specified by the Director of Technology.

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57 **Audit Technology**

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59 *Purpose* To provide the authority for members of Transylvania County Schools Information  
60 Technology Staff to conduct a security audit on any system at Transylvania County Schools.

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62 Audits may be conducted to:

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  - 65 ~~▪ Ensure integrity, confidentiality and availability of information and resources~~
  - 66 ~~▪ Investigate possible security incidents to ensure conformance to Transylvania County~~
  - 67 ~~▪ Monitor user or system activity where appropriate~~

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69 *Scope* This policy covers all computer and communication devices owned or operated by  
70 Transylvania County Schools. This policy also covers any computers or communications  
71 devices that are present on Transylvania County Schools premises, but which may not be owned  
72 or operated by Transylvania County Schools.

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74 *Policy* When requested, and for the purpose of performing an audit, access to needed  
75 equipment/services will be required.

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77 This access may include:

- 78  
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  - 80 ~~▪ User level and/or system level access to any computing or communications device~~
  - 81 ~~▪ Access to information (electronic, hardcopy, etc.) that may be produced, transmitted,~~
  - 82 ~~▪ Access to work areas (labs, offices, cubicles, storage areas, etc.)~~
  - 83 ~~▪ Access to interactively monitor and log traffic on Transylvania County Schools~~
  - 84 ~~networks~~

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86 ~~Enforcement—Any employee found to have violated this policy may be subject to disciplinary~~  
87 ~~action.~~

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89 Information technology (“IT”) systems owned and/or operated by the Transylvania County  
90 Board of Education (the “Board”) support the educational and administrative functions of the  
91 school district and include computers, networks, and other technological resources. Because  
92 employees and students depend on these systems to assist with teaching and learning, and  
93 because sensitive and confidential information may be stored on these systems, IT integrity and  
94 security are of utmost importance.

95

96 **A. NETWORK AND INFORMATION SECURITY**

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98 The school district’s IT systems are valuable assets that must be protected. To this end,  
99 IT personnel shall evaluate each IT asset and assign protective controls that are  
100 commensurate with the established value of such assets. Appropriate security measures  
101 must be in place to protect all IT assets from accidental or unauthorized use, theft,  
102 modification, or destruction and to prevent the unauthorized disclosure of restricted  
103 information. Network security measures must include an IT system disaster recovery  
104 process. Audits of security measures must be conducted annually.

105

106 All personnel shall ensure the protection and security of IT assets that are under their  
107 control.

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109 **B. SECURITY AWARENESS**

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111 The Superintendent or designee shall provide employees with information to enhance  
112 awareness regarding technology security threats and to educate them about appropriate  
113 safeguards, network security and information security.

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115 **C. VIRUS PROTECTION**

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117 Virus detection programs and practices must be implemented throughout the school  
118 district. The Superintendent or designee is responsible for ensuring that the school  
119 district network includes current software to prevent the introduction or propagation of  
120 computer viruses.

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122 **D. TRAINING FOR USE OF TECHNOLOGICAL RESOURCES**

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124 Users should be trained as necessary to effectively use technological resources. Such  
125 training should include information related to remote access, virus protection, the student  
126 information system, network and information security, and other topics deemed necessary  
127 by the Superintendent or designee. Each school should identify any staff development  
128 appropriations for technological training in its school improvement plan. The

129 Superintendent or designee should assist schools in coordinating staff development  
130 needs.

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132 **E. ACCESS TO INFORMATION TECHNOLOGY SYSTEMS**

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134 **1. User ID and Password**

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136 All users of IT systems must be properly identified and authenticated before being  
137 allowed to access such systems. The combination of a unique user identification  
138 and a valid password is the minimum requirement for granting access to IT  
139 systems. Depending on the operating environment, information involved, and  
140 exposure risks, additional or more stringent security practices may be required as  
141 determined by the Superintendent or designee. The Superintendent or designee  
142 shall establish password management capabilities and procedures to ensure the  
143 security of passwords.

144

145 **2. The Student Information System**

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147 The Superintendent or designee shall ensure that any school district computers  
148 utilizing the student information system pursuant to State Board of Education  
149 policy adhere to applicable security requirements, including those related to user  
150 identification, password, and workstation security standards. Employees must  
151 follow such standards for all computers used to access the student information  
152 system, including the employee's personal computer.

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154 **3. Remote Access**

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156 The Superintendent or designee may grant remote access to authorized users of  
157 the school district's IT systems and shall ensure that such access is provided  
158 through secure, authenticated, and carefully managed access methods.

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160 Legal References: N. C. Gen. Stat. § 115C-523, -524; State Board of Education Policy TCS-C-  
161 018

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165 APPROVED BY BOARD  
166 AND EFFECTIVE 10/17/05  
167 REVISED \_\_\_\_\_